From: James Forrester
To: Microsoft ATR
Date: 1/23/02 6:08pm
Subject: Dear Sir / Madam,

Dear Sir / Madam,

I am a senior software engineer at a financial company. Microsoft's retail business practices notwithstanding, their integration of new features and functionality in to their software has helped this company deliver a highly profitable web product which has weathered current economic conditions and has created many jobs. The time-to-market that is achievable with their software is second to none, and their .Net initiative is giving developers of all backgrounds an equal playing field in which to ply their trade-developers who may otherwise have found their positions marginalised. These low barriers to entry have unsurprisingly created an environment where competitors struggle to compete, but in closing let me say this: Microsoft's illegal activities represent one sphere of their operations; one which must now clearly face remedies to its sales and marketing practices. However the Microsoft that millions of developers deal with evey day is innovative, responsive, and exciting. Any remedy adversely affecting that portion of the compay would harm those members of the public- the software architects, trainers, trainees, managers, developers, administrators and consultants-who have worked so hard to make their companies the very best at what they do, using Microsoft software.

Best regards,
James Forrester